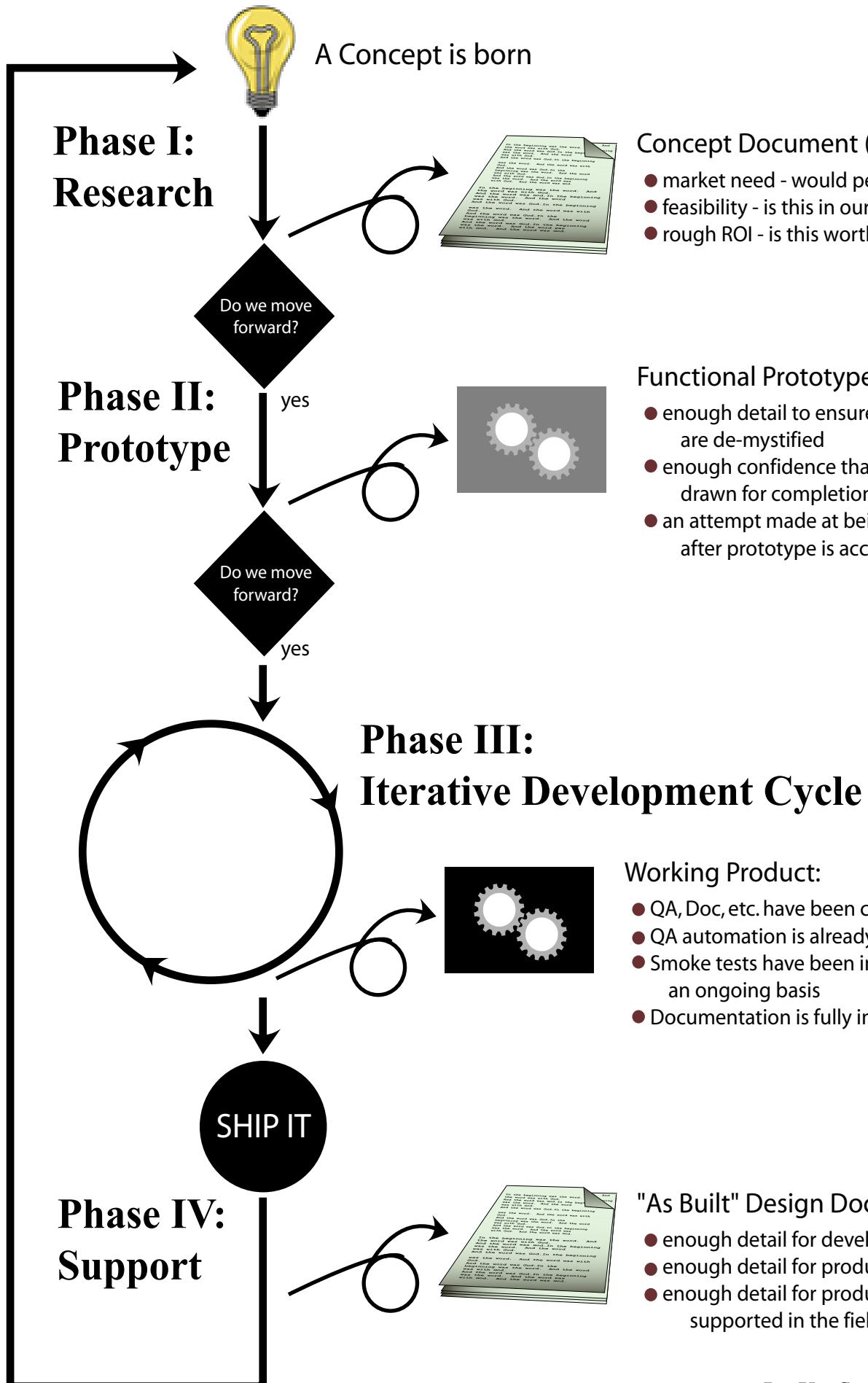


Creative Process Proposal for Concord



Concept Document (or Business Plan):

- market need - would people buy this?
- feasibility - is this in our space?
- rough ROI - is this worth it?

Functional Prototype:

- enough detail to ensure that all major unknowns are de-mystified
- enough confidence that real estimates can be drawn for completion of work
- an attempt made at being able to use the code after prototype is accepted

Phase III: Iterative Development Cycle

Working Product:

- QA, Doc, etc. have been co-developing the product
- QA automation is already done
- Smoke tests have been in use by developers on an ongoing basis
- Documentation is fully integrated and complete

"As Built" Design Documentation

- enough detail for developers to maintain code
- enough detail for product to be extended
- enough detail for product to be troubleshooted and supported in the field